

Laminated Mirrors 5-Year Limited Warranty

Dreamwalls Laminated Mirrors, proudly manufactured in North Carolina, meet the safety criteria of ANSI Z97.1 and comply with the quality standards of ASTM C1172.

This warranty is extended only to the original purchaser of the new, unused product and applies only to laminated mirrors installed within the United States or Canada. It guarantees that for a period of 5 years from the date of purchase, the product will be free from significant defects in materials and workmanship that cause delamination and against significant defects in the silver film which substantively affect the mirror's appearance, provided the laminated mirror is installed properly in a suitable environment using compatible glazing materials, used as intended, and maintained correctly, including the use of proper cleaning materials.

Warranty Limitations and Exclusions

The float glass we use to make laminated mirrors is supplied by primary glass manufacturers and is manufactured in compliance with ASTM C1036 Standard Specification for Flat Glass. Inherent in the float glass process are some small gaseous inclusions and minor abrasions. Occasional small “bubbles” and hairlines are, therefore, perfectly normal and acceptable under these Standards and should be virtually unnoticeable from a normal viewing distance.

The laminated mirror must be installed according to industry-accepted glazing processes and with commercially acceptable glazing materials. This limited warranty does not cover:

- Deterioration caused by contaminants attacking the silver layer at an exposed edge.
- Scratches, chips, water spots, or breakage.
- Damage to the edges.
- Costs associated with removal or reinstallation.
- Damage resulting from improper use, storage, shipping, handling, installation, or modification.
- Damage due to natural disasters or other uncontrollable events.
- Laminated mirror that has been subject to standing water or other liquids.
- Laminated mirror that has been fitted with any type of solar control film applied to the glass surface.
- Laminated mirror that has been cut with the assistance of flammable liquids.
- Installations in high-moisture environments including, but not limited to, swimming pool enclosures, bath enclosures, watercraft, greenhouses, commercial refrigeration products, etc.
- Installations in high-vibration environments including, but not limited to, motor vehicles and trailers.
- Outdoor, unusual, or exotic installations.
- Material that has not been paid for in full or has been discarded or destroyed.

In the event of a warranty claim, Dreamwalls, at its discretion, will either:

1. Repair the laminated mirror,
2. Replace the laminated mirror (F.O.B Dreamwalls' plant), or
3. Refund the purchase price.

All claims must be submitted in writing to Dreamwalls and must include proof of purchase.

Installation and Maintenance Guidelines

- Do not install mirrors on unpainted plaster, drywall, or cement walls, as lime can leach through the mirror backing.
- Avoid installing mirrors on newly painted walls as solvents can soften the mirror backing.
- Ensure adequate air space between the mirror and the supporting wall or surface.
- In wet areas such as bathrooms and kitchens, install mirrors off the bases to prevent water pooling at the bottom edge.

Additional Terms

Dreamwalls reserves the right to inspect the product and conduct its own tests to determine the cause of any defect. Dreamwalls shall not be liable for any special, consequential, or incidental damages arising from the use or application of its laminated mirror products.

Any replacement mirror provided under a warranty claim are covered only until the expiration of the original warranty period for the replaced mirror.