

## Laminated Glass Limited Warranty

Dreamwalls Laminated Glass, proudly manufactured in North Carolina, meets the safety criteria of ANSI Z97.1 and complies with the quality standards of ASTM C1172 Standard Specification for Laminated Architectural Flat Glass.

This warranty is extended only to the original purchaser of the new, unused product and applies only to laminated glass installed within the United States or Canada. It guarantees that for the coverage periods outlined below, the product will be free from significant defects in materials and workmanship that cause delamination resulting in materially obstructed vision through the laminated glass, provided it is installed properly in a suitable environment using compatible glazing materials, used as intended, and maintained correctly, including the use of proper cleaning materials.

### Coverage Periods

- **5 Years:** Laminated glass with an ethylene vinyl acetate (EVA) interlayer.
- **5 Years:** Laminated glass with a EVA and polyethylene terephthalate (PET) interlayer.
- **10 Years:** Laminated glass with a SentryGlas® (SG) interlayer.

### Warranty Limitations and Exclusions

The float glass we use to make laminated glass is supplied by primary glass manufacturers and is manufactured in compliance with ASTM C1036 Standard Specification for Flat Glass. Inherent in the float glass process are some small gaseous inclusions and minor abrasions. Occasional small “bubbles” and hairlines are, therefore, perfectly normal and acceptable under these Standards and should be virtually unnoticeable from a normal viewing distance.

The laminated glass must be installed according to industry-accepted glazing processes and with commercially acceptable glazing materials. This limited warranty does not cover:

- Scratches, chips, water spots, or breakage.
- Damage to the edges.
- Costs associated with removal or reinstallation.
- Damage resulting from improper use, storage, shipping, handling, installation, or modification.
- Damage due to natural disasters or other uncontrollable events.
- Glass that has been subject to standing water or other liquids.
- Glass that has been fitted with any type of solar control film applied to the glass surface.
- Glass that has been cut with the assistance of flammable liquids.
- Installations in high-moisture environments including, but not limited to, swimming pool enclosures, bath enclosures, watercraft, greenhouses, commercial refrigeration products, etc.
- Installations in high-vibration environments including, but not limited to, motor vehicles and trailers.
- Unusual or exotic installations.
- Material that has not been paid for in full or has been discarded or destroyed.

In the event of a warranty claim, Dreamwalls, at its discretion, will either:

1. Repair the glass,
2. Replace the glass (F.O.B Dreamwalls' plant), or
3. Refund the purchase price.

All claims must be submitted in writing to Dreamwalls and must include proof of purchase.

### **Additional Terms**

Dreamwalls reserves the right to inspect the product and conduct its own tests to determine the cause of any defect. Dreamwalls shall not be liable for any special, consequential, or incidental damages arising from the use or application of its laminated glass products.

Any replacement glass provided under a warranty claim are covered only until the expiration of the original warranty period for the replaced glass.